

Return / Refund Guarantee



Shopping with Confidence

- If the Goods are faulty, damaged or not the same as the confirmed order, we will be fully responsible for all valid claims.
- We guarantee that re-delivery will be arranged right away according to the details of the confirmed order.
- If there is not enough stocks for re-delivery, you may choose to accept our apology and accept our refunds OR exchange the drinks with other items OR wait for replenishment of stocks.
- For refunds, we will arrange money back depending on the payment option you made without delay.
- So, it's safe and assured shopping with us in Yiluswine.com.

How to Return / Refund ?



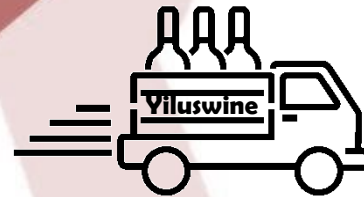
Call Us



Return to
Delivery Staff



Valid Claim?



Re-delivery

OR



Refund

For details, please refer to the Terms and Conditions